MAPS GROUP EXPANDS PATIENT EXPERIENCE SOLUTIONS FOR ALESSANDRIA HOSPITAL

The expansion will introduce the Patient Portal and enhance digital services for patient reception, access to care and wayfinding within the hospital

Parma, 11 november 2026,

Maps S.p.A. (MAPS; IT0005364333), a company listed on Euronext Growth Milan and active in digital transformation, announces that it has expanded the provision of Patient Experience solutions to Alessandria Hospital, an existing Group client. The contract, worth approximately €283,000 over 24 months, includes the technological upgrade of existing solutions and the extension of patient experience solutions to additional areas and departments.

The Patient Portal will also be introduced, allowing patients to access information, check in and make payments independently, reserve their place in the queue at outpatient clinics and retrieve their medical reports. This new digital channel complements service counters and self-service kiosks, helping to distribute patient flows across different access channels.

The contract also includes Info PS, a solution that allows patients to check how busy the Emergency Department is and provides family members with updates on the progress of the patient's care journey through a dedicated web application. The offering is completed by a digital wayfinding service, which guides patients through the hospital, helping them reach their destination ward or outpatient clinic.

The expansion enhances the Hospital's overall Patient Experience by integrating the various points of interaction between the healthcare facility and patients into a single digital journey: from access to services and check-in to wayfinding and retrieval of medical reports.

Marco Ciscato, Executive Chairman of Maps Group, commented: "*This contract award reflects the direction in which we are developing our Patient Experience offering: making the relationship between healthcare providers and patients simpler and more seamless. With the Patient Portal, we are bringing activities previously carried out mainly at the hospital onto a digital channel, giving people greater autonomy and providing healthcare facilities with a tool to better manage patient flows. The extension to new departments and services also demonstrates how the evolution of our products can meet clients' growing needs, creating opportunities for growth within established relationships.*"

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MAPS GROUP

Maps S.p.A., founded in 2002 and listed on the Euronext Growth Milan segment of Borsa Italiana since 2019, heads Maps Group, a group comprising six companies and over 300 employees, headquartered in Parma and operating through 13 offices across Italy.
Active in the field of Digital Transformation, the Group focuses on the Healthcare and Energy sectors, supporting its clients in extracting value from data to make better decisions and innovate their operating models.

Through Maps Healthcare S.p.A., the Group addresses key trends in Patient Experience and Data-Driven Governance, while also providing Diagnostic and Hospital Information Systems to both public and private entities.
Through Maps Energy S.r.l., the Group supports the ongoing energy transition by developing integrated, data-driven software solutions for energy monitoring, control and management in the areas of energy sustainability, energy efficiency and Energy Communities.
The Group also markets solutions designed to measure the achievement of corporate and staff objectives, manage risks and share non-financial performance, as well as offering a portfolio of cross-market products dedicated to omnichannel solutions and document management for suppliers.
In addition, Maps Group operates within an Open Innovation framework to meet specific needs through tailored products or solutions developed for Best-in-Class clients in their respective markets.

In 2025, Maps Group recorded consolidated revenues of Euro 31.6 million, EBITDA of Euro 5.6 million, corresponding to an EBITDA margin of 18%, and a Net Financial Position of Euro 12.7 million.
As evidence of the strength of its business model, focused on the development of highly scalable software products, revenues from products amounted to Euro 28.6 million, representing 95% of core revenues, while recurring fee revenues accounted for 41% of core revenues, equal to Euro 12.3 million.
The Group's growth has also been supported by significant M&A activity, including IG Consulting S.r.l. (2011), Artexe S.p.A. (2018), Roialty S.r.l. (2019), SCS Computers S.r.l. (2020), IASI S.r.l. (2021), I-Tel S.r.l. (2022), Energenius S.r.l. (2022), Ellysse S.r.l. (2025) and Energy Audit S.r.l. (2026).

This press release is available at www.emarketstorage.com and www.mapsgroup.it.

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