

KT&Partners Investors Lunch

ANALYZING THE **PRESENT**TO SHAPE THE **FUTURE**

WHO WE ARE





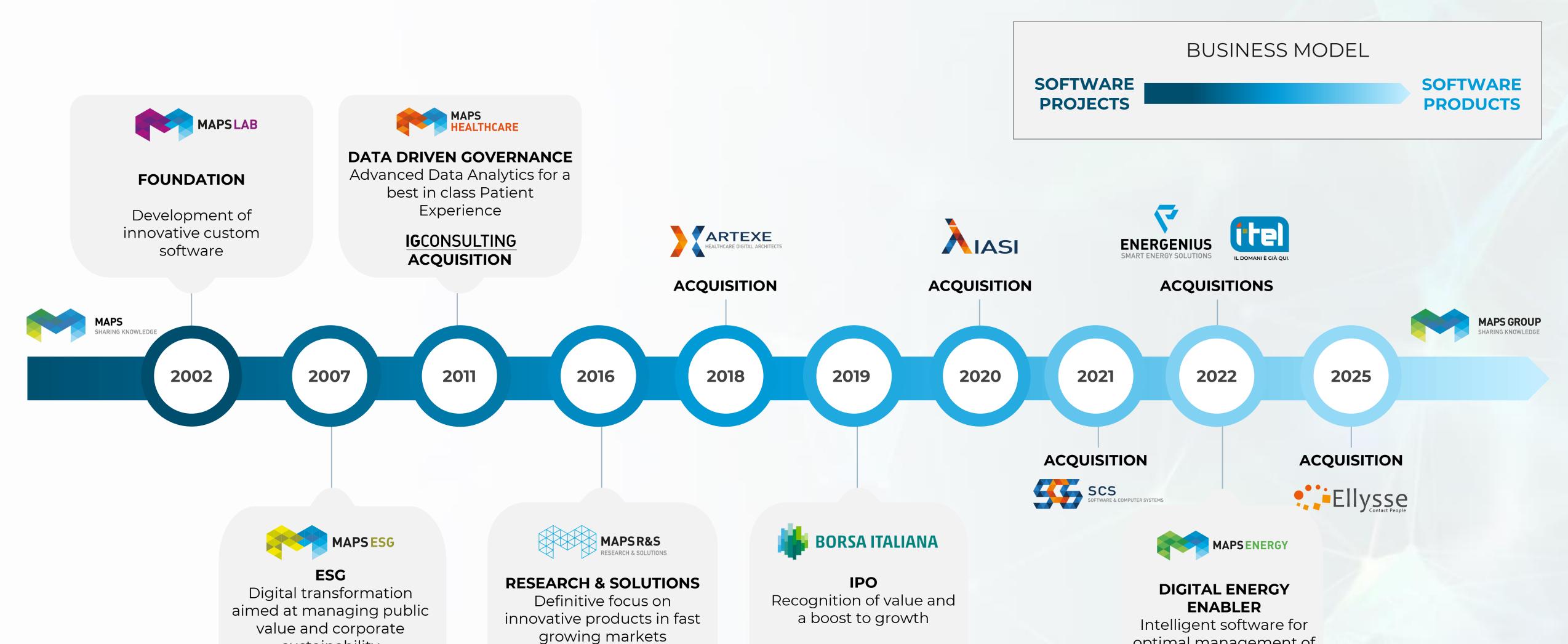


sustainability

NEW PARTNERS

joined the company

FROM MAPS S.P.A. TO MAPS GROUP

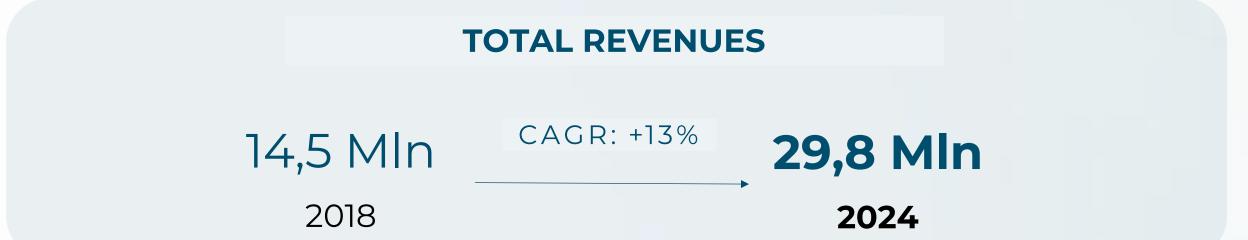


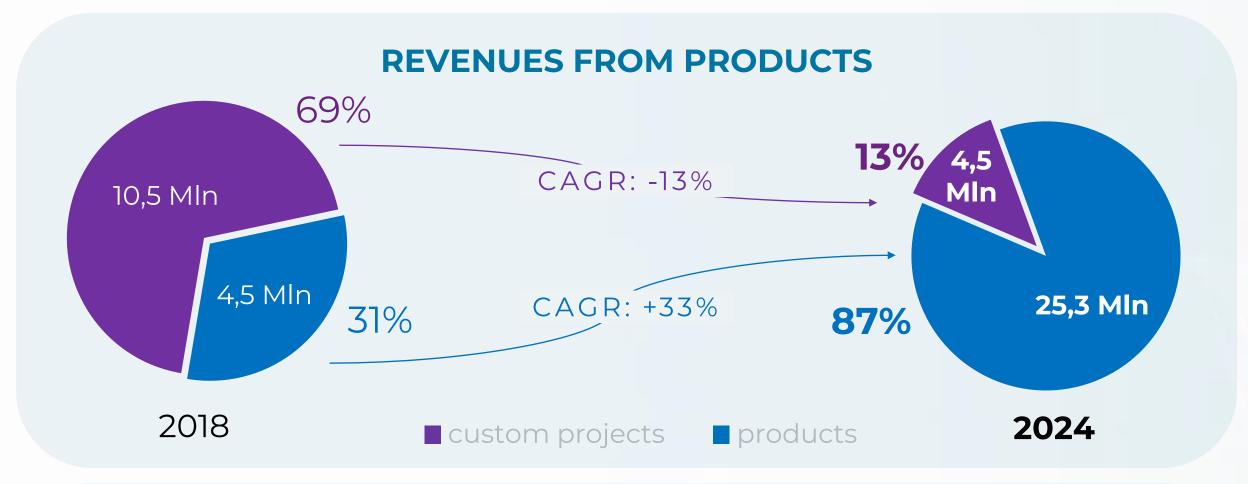
optimal management of

complex energy systems



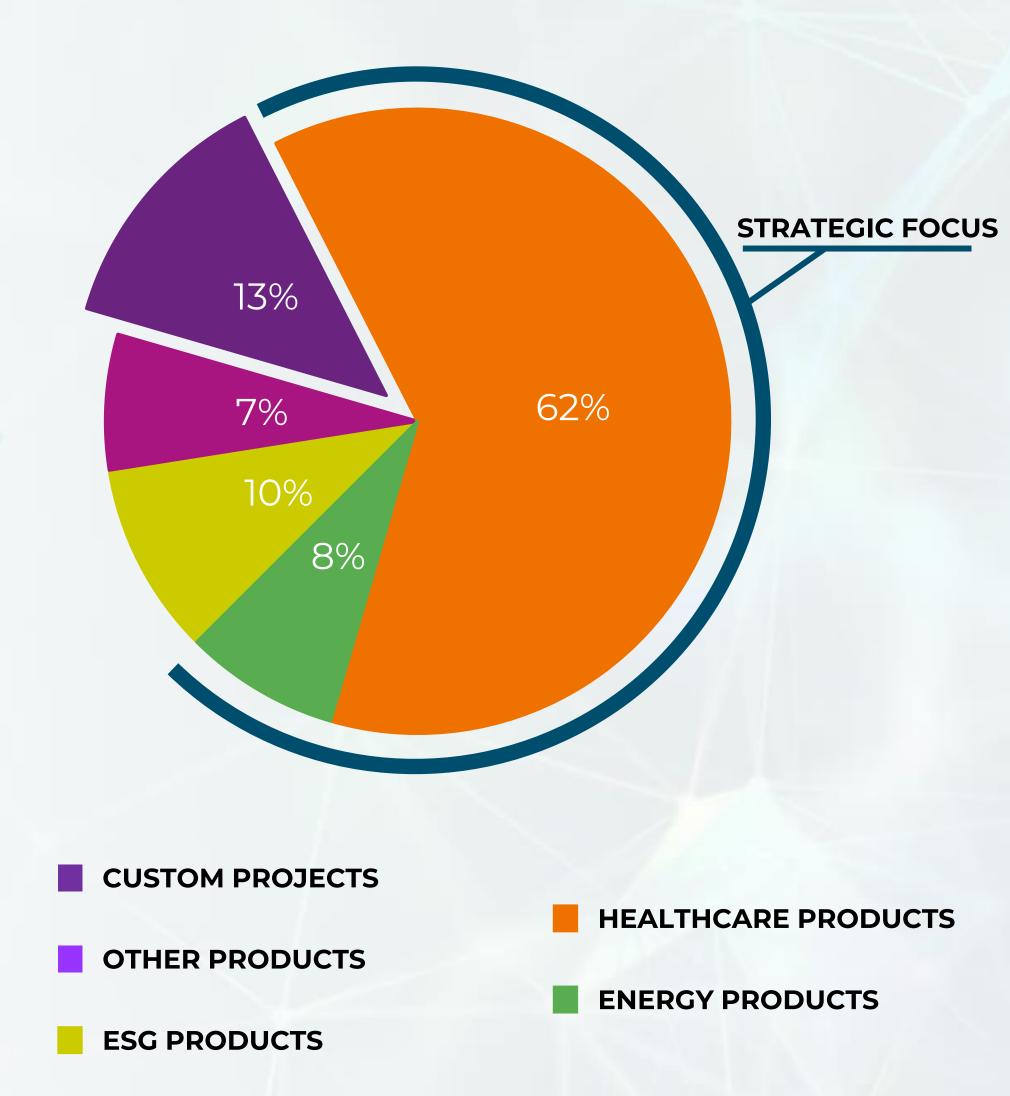
FROM CUSTOM PROJECTS TO SOFTWARE PRODUCTS







2024 REVENUES BREAKDOWN





ADDRESS SPECIFIC NEEDS IN GROWING MARKETS



Support healthcare organizations in their digital transformation, offering patient-centered solutions that enable a data-driven approach and enhance the Patient Experience



INFORMAT SYSTEM







SAN DONATO











Manage modern energy systems with a highly scalable technology readymade for highest complexities













Manage public value, corporate sustainability and the value of people within the organization



GOVERNAN



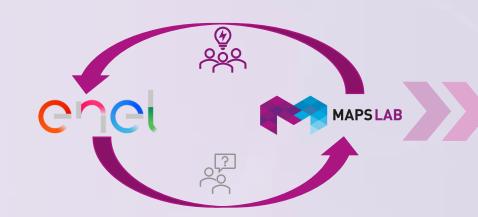








Tailor-made projects and technological **products** not directly related to single markets













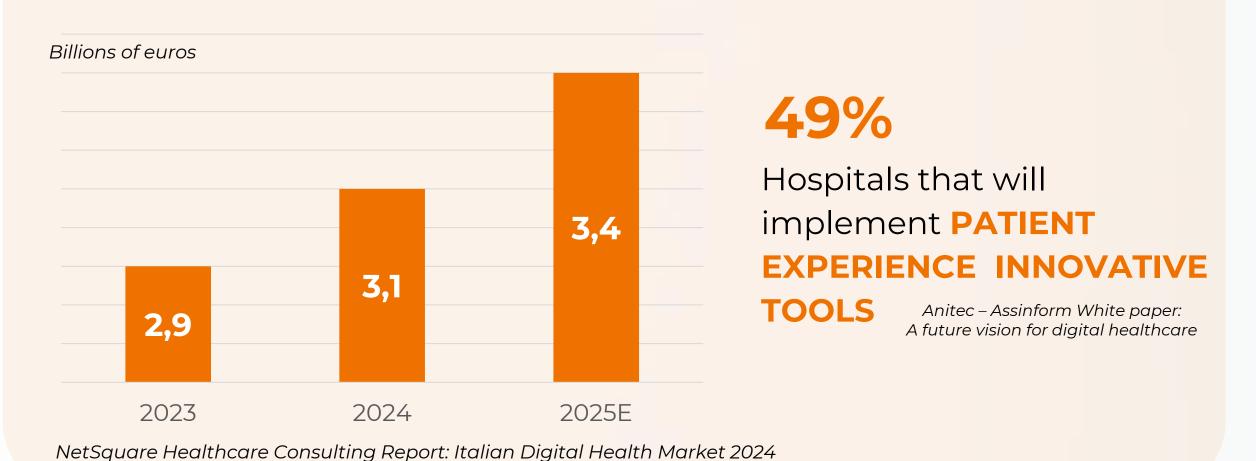
MAPS HEALTHCARE: LEADERSHIP IN PATIENT EXPERIENCE



ITALIAN LEADER IN PATIENT EXPERIENCE SOLUTIONS:



A FAST-GROWING MARKET



WHO IS OFFERING OUR EXPERIENCE



of the **508 PUBLIC HOSPITALS**



100% of Italy's 5 LARGEST PRIVATE GROUPS































MAPS ENERGY: A KEY GROWTH STRATEGY

ENERGY COMMUNITY: A STARTING MARKET

5 GW

Of installed capacity by 2027

5.7 Bln €

allocated to establish the energy community market



33,000 communities with an average system of 150 kW



A single house usually has an average system of 5-10 kW

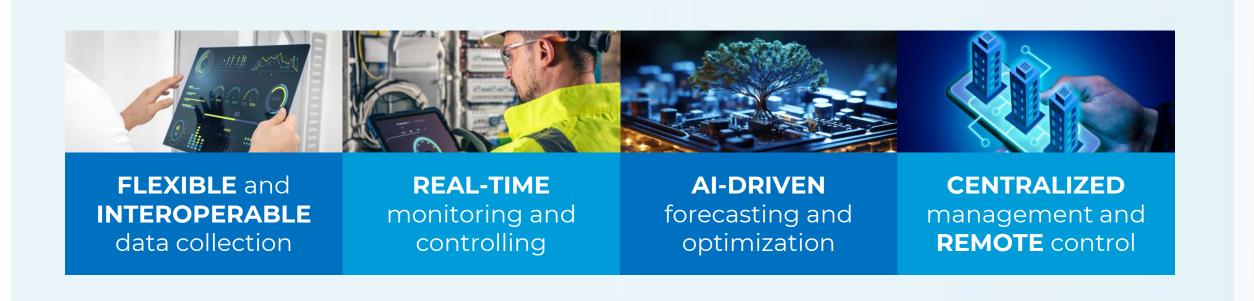


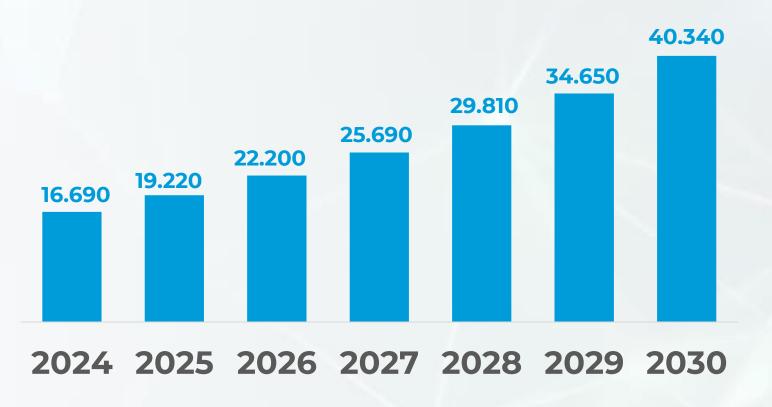
An apartment building usually has an average system of 25-30 kW

ITALIAN LEADER IN THE **ENERGY COMMUNITY** MANAGEMENT SOFTWARE MARKETS:



DIGITAL ENERGY ENABLER FOR REALT TIME MONITORING AND ENERGY EFFICIENCY:





Energy Efficiency Report - Politecnico di Milano – Mln €

12.7 Bln €

allocated to increase energy efficiency of industrial and tertiary activities

2024 RESULTS









ORGANIC INCREASE IN REVENUES

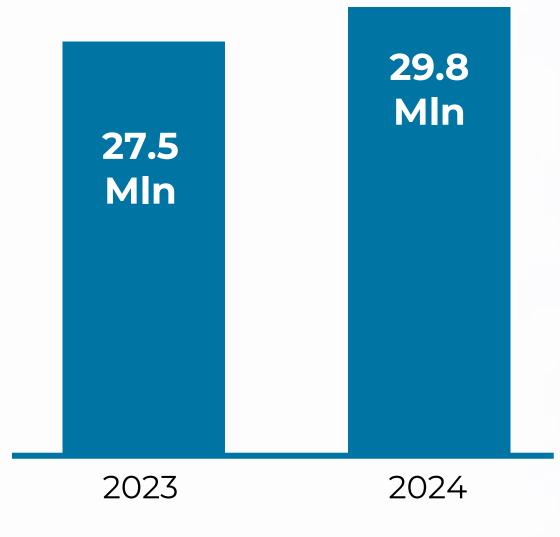
RECORD-LEVEL PROFITABILITY

+47% vs 2023

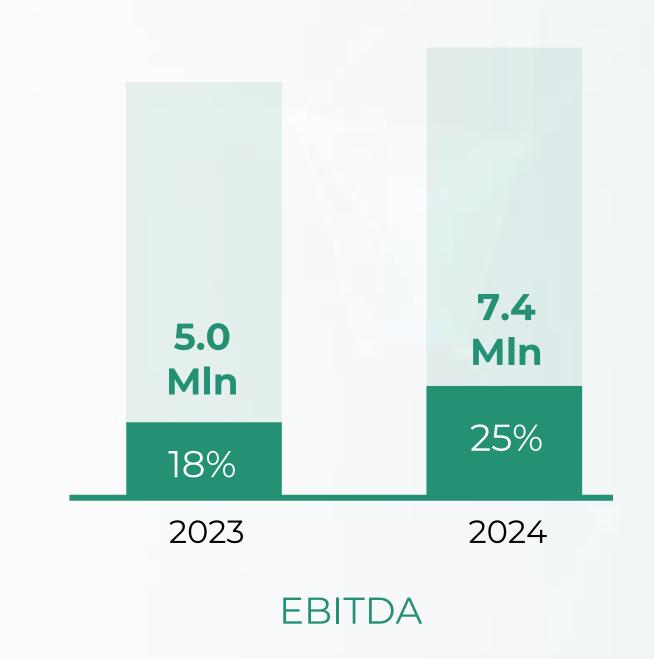
HALVED DEBT







Total Revenues

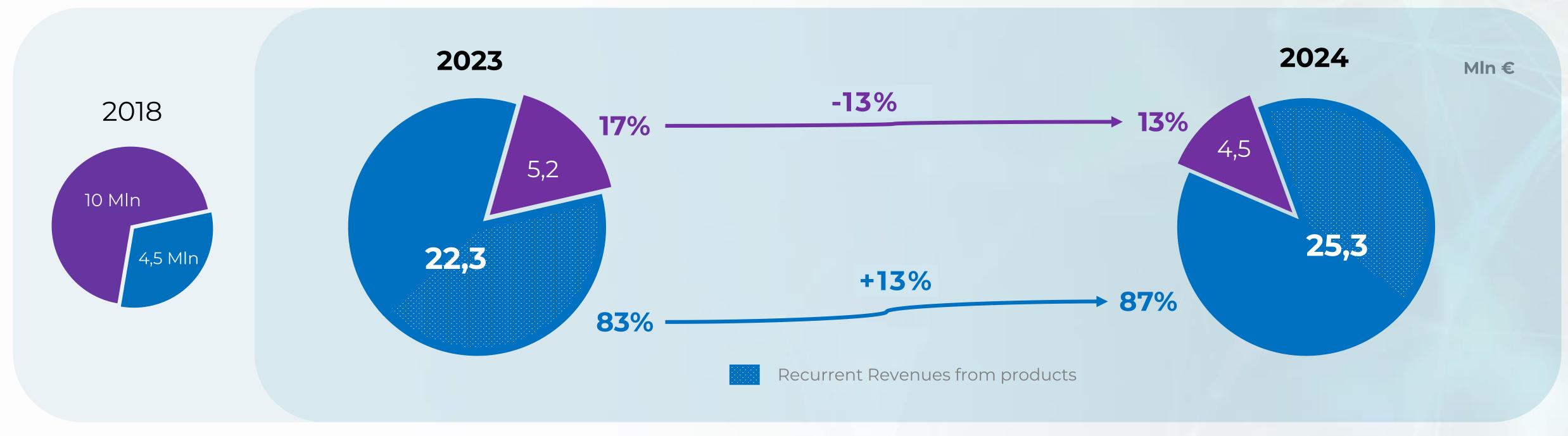




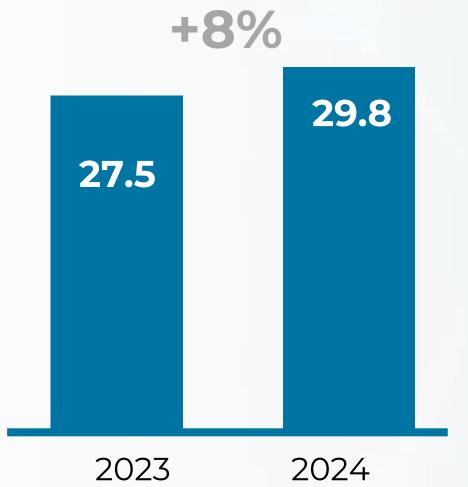
Net Financial Position



HOW REVENUES INCREASED







+ 3,0 MIn €
in revenues from
PRODUCTS

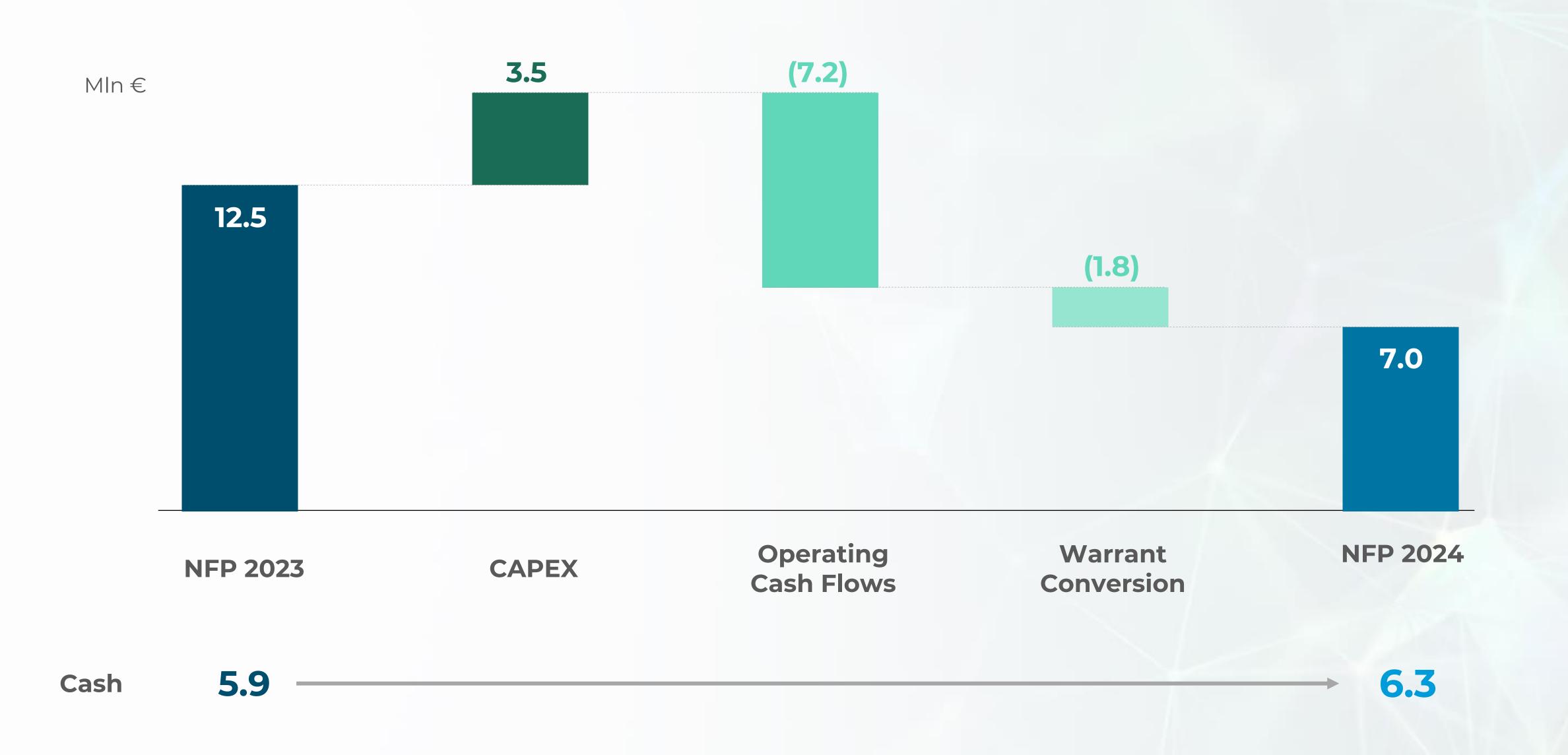


HOW MARGINALITY INCREASED

	2023	YoY %	2024
TOTAL REVENUES	27.5 Mln		29.8 Mln
PRODUCTION COSTS	- 14.4 Mln	-5%	- 13.7 Mln
COMMERCIAL COSTS	- 3.6 Mln	13%	- 4.1 Mln
ADMINISTRATIVE COSTS	- 4.6 Mln	2%	- 4.7 Mln
EBITDA	5.0 Mln		7.4 MIn



HOW NET FINANCIAL POSITION IMPROVED





2024 OVERALL RESULTS

€/1,000	2024	2023
Total Revenues	29,837	27,546
Internally generated fixed assets	3,145	2,663
Value of Production	32,982	30,209
Cost of goods sold	(1,465)	(1,913)
Staff	(16,740)	(15,942)
Services	(6,506)	(6,388)
Operating fixed costs	(911)	(989)
Operating Costs	(25,621)	(25,232)
EBITDA	7,361	4,977
EBITDA Margin (%)	24.7%	18.1%
Amortization & Depreciation	(3,704)	(3,516)
Not recurring costs	(333)	(93)
EBIT	3,324	1,368
Financial Management & Subsidiaries	(523)	(391)
	(523) 2,800	(391) 977
Subsidiaries	,	

€/1,000	2024	2023
Fixed Assets	27,834	28,064
Inventory	7,194	4,106
Receivables	10,697	13,897
Payables	(2,345)	(2,301)
Other Current assets & liability	(3,282)	(2,479)
Total Funds	(7,414)	(6,459)
Net Capital Invested	32,686	34,829
Shareholders' Equity	25,731	22,323
- Long Term Debt	6,179	13,051
- Short Term Debt	7,125	5,355
- Cash & Equivalents	(6,350)	(5,901)
Net Financial Position	6,955	12,506
Total resources of financing	32,686	34,829







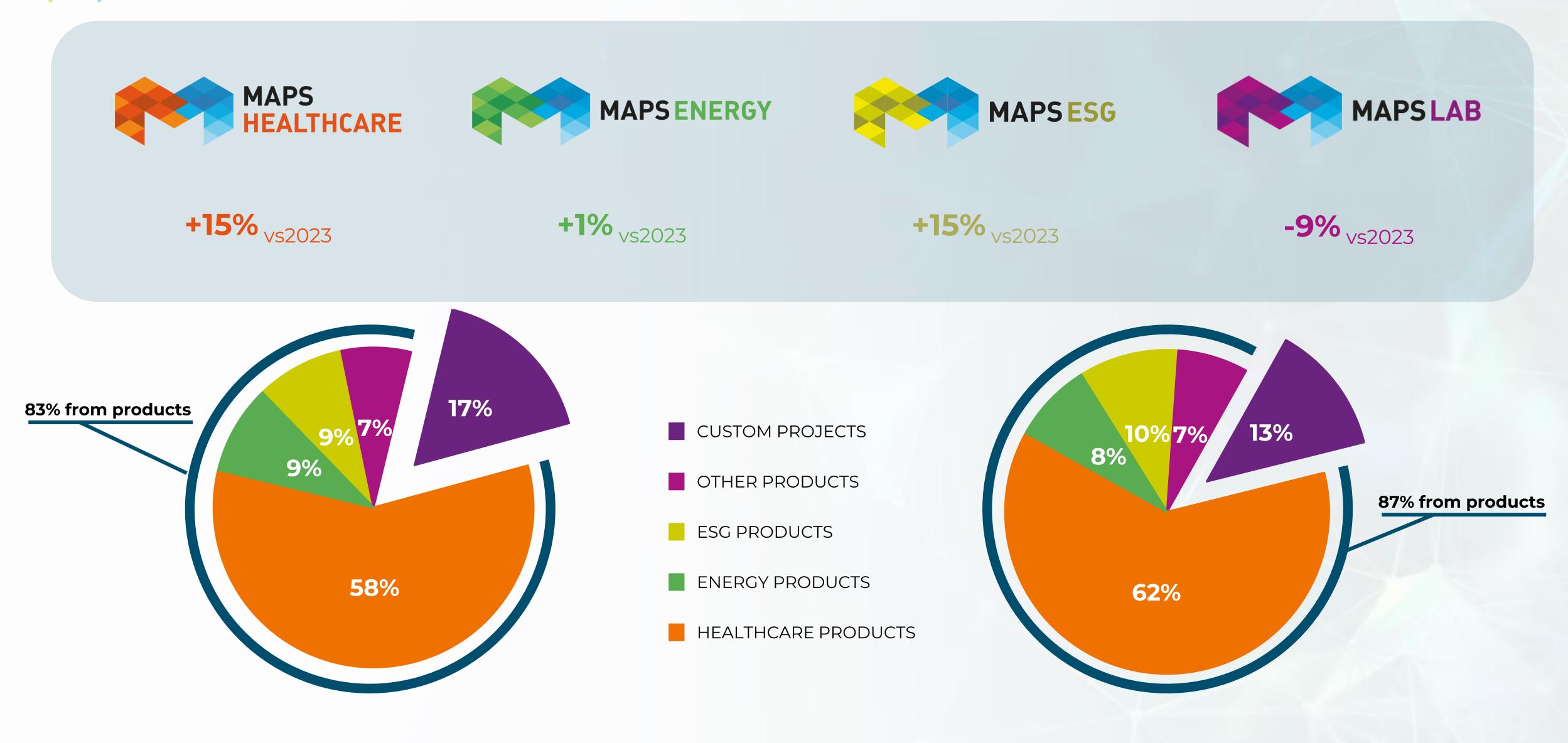


2024 RESULTS SPLIT FOR BUSINESS UNITS

/.000€	MAPS HEALTHCARE	MAPSENERGY	MAPSESG	MAPSLAB	Total
Operating Revenues	18,406	1,582	2,994	5,950	28,932
- o/w Recurrent Fees	7,369	481	1,730	2,175	11,756
- o/w Services	11,036	1,101	1,264	3,775	17,176
Other Revenues	54	781	39	32	906
Total Revenues	18,459	2,363	3,032	5,982	29,837
Production Costs	(8,107)	(889)	(1,504)	(3,200)	(13,700)
- o/w Personnel Costs	(5,848)	(526)	(1,136)	(2,503)	(10,013)
- o/w Direct Services Costs	(2,259)	(363)	(368)	(697)	(3,687)
Operating Margin	10,353	693	1,490	2,750	15,232
Operating Margin (%)	56%	44%	50%	46%	53%
Commercial Costs	(2,464)	(733)	(535)	(320)	(4,052)
R&D Costs	(1,213)	(1,192)	(379)	(277)	(3,061)
R&D Costs capitalized	1,213	1,192	379	277	3,061
Administrative Costs	(2,578)	(513)	(542)	(1,092)	(4,725)
EBITDA	5,312	228	451	1,370	7,361
EBITDA Margin (%)	29%	10%	15%	23%	25%
Recurrent Fees (%)	40%	30%	58%	37%	41%
Revenue from Proprietary Products	18,406	1,492	2,994	2,413	25,305
Revenue from Proprietary Products (%)	100%	94%	100%	41%	87%



REVENUE INCRESE SPLITTED BY BUSINESS UNITS



2023 REVENUES BREAKDOWN

2024 REVENUES BREAKDOWN

ELLYSSE OPERATION







Main Drivers of Ellysse operations

Improvement of the technology that enables us to manage humanhuman and human-bot touchpoints

Expanding the use cases where our Patient Experience can be applied in the healthcare sector

Reducing the risk of entry by "Gen-Al chatbot" competitors among our current healthcare clients

MAPS GROUP

SHARING KNOWLEDGE

Acquisition of longstanding expertise in virtual assistance and omnichannel solutions, to preserve and strengthen the current nonhealthcare business

Acquisition of incremental revenue and margins in the healthcare sector.

Maps Healthcare Synergies

Cross BUs Synergies



ELLYSSE IDENTIKIT

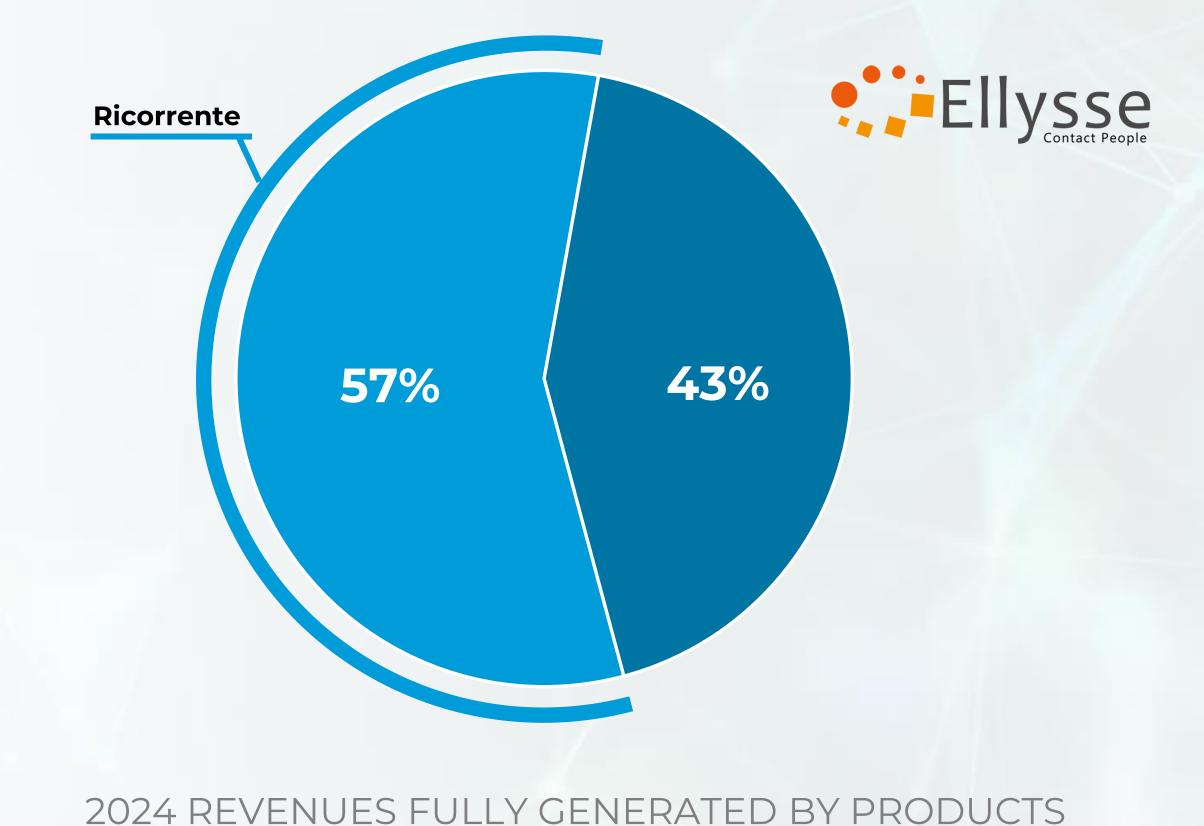
5xEvaluation
Multiple

51%Acquired
Equity Capital

1.658.306 €
Cash Payment

Based in Reggio Emilia, the company is specialized in the design and development of **VIRTUAL ASSISTANCE** and **OMNICHANNEL** solutions, powered by **GENERATIVE-AI**, and marketed under the proprietary brand "Contatta".

"Contatta" supports users throughout every stage of the customer journey, across both physical and digital touchpoints improving the overall experience for users and patients.



TOTAL REVENUES

EBITDA Adj

Contatta

NET FINANCIAL POSITION

Non tiene conto degli effetti dell'IFRS 16

EMPLOYEES

2,008 k€

593 k€

-645 k€
(Cash Positive)

11

WHAT'S NEXT





MAPS GROUP SHARING KNOWLEDGE

WHAT'S NEXT



- Leverage ready-made products to meet the growing market demand for an improved PATIENT EXPERIENCE across the country
- Apply our expertise in managing complex data to deliver DATA-DRIVEN GOVERNANCE for our clients
- Capitalize on our experience in large-scale hospitals to meet the rapidly growing demand for digitalization and automation of healthcare processes in MEDIUM-SIZED HOSPITALS



- Capitalize on our ready-made solutions and strong market positioning to become a LEADING PLAYER IN ENERGY COMMUNITY Management software.
- Leverage our digital platforms to enable realtime, autonomous energy monitoring and promote greater ENERGY EFFICIENCY.
- Expand into INTERNATIONAL MARKETS to scale our offering and seize emerging opportunities in the energy transition landscape.

A&M

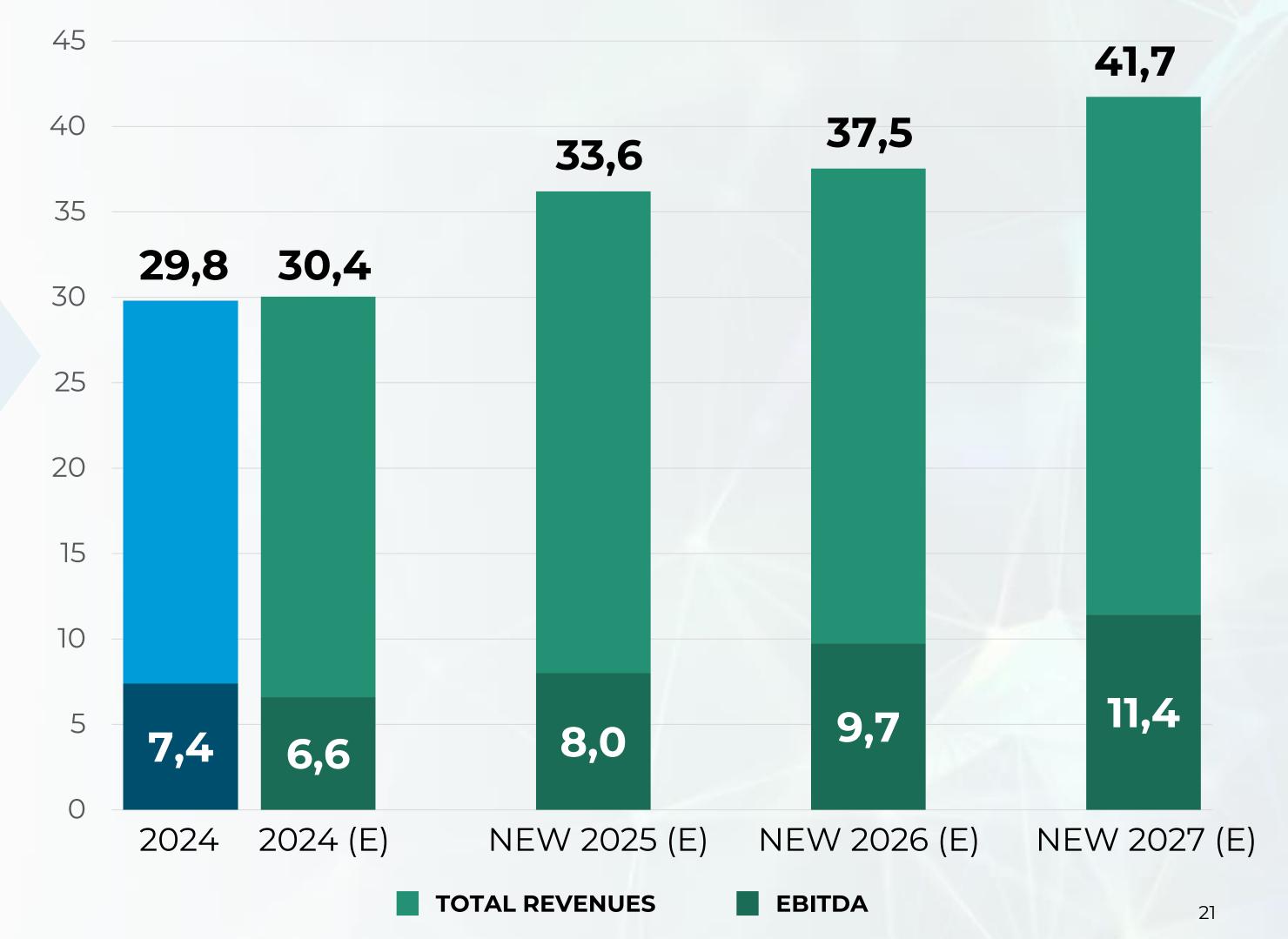
A&M



2024 REVENUES BREAKDOWN

GROWTH FOCUS 13% **7**% **62**% 10% 8% **SOFTWARE PROJECTS** HEALTHCARE PRODUCTS OTHER PRODUCTS **ENERGY PRODUCTS ESG PRODUCTS**

2025 – 2027 MARKET CONSENSUS TOTAL REVENUES





mapsgroup.it

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